

HHPC Ltd. Terms of Trade

1. Our Doctor & Nurse consultation fees are displayed in the waiting room. Our fees are made up from the following:
 - Consultation time
 - Complexity
 - Eligible funding
 - Cost of running a medical practice
2. Free fees apply to:
 - Flu vaccination for pregnant women, anyone aged 65 years and over and anyone aged under 65 years with a medical condition that increases their risk of developing complication from the flu (conditions apply)
 - Childhood immunisations and Adult immunisations funded by the National Immunisation Schedule
 - Maternity care for the first 14 weeks
3. If you are not enrolled with our practice but would like to see a doctor the consultation fee is higher. This is called a casual consultation and must be paid before the consultation.
4. All payment for services is required on the day of your consultation. You may pay using:
 - Cash or Cheque
 - Eftpos – Debit or Credit cards
 - Online banking
 - Automatic payment – if you would prefer to make regular payments against your account please ask at reception. If you do not pay on the day you will be sent an account which will incur administration fees.
5. Travel vaccines must be paid for before they are ordered.
6. All unpaid overdue accounts will be sent to a debt collection agency with all costs incurred by the patient including legal fees.
7. If regular payments are being made to pay your account, these must be made regularly each week. If you default on your regular payment you would then have to pay before any future consultations or have a balance in your account to cover the fee.
8. If your account is overdue payment for any further treatment is required before the consultation unless it is a medical emergency.
9. All accounts that remain unpaid will be recorded with a Credit Reporting Agency which may affect your credit rating.
10. If you are the account holder for members of your family, we are unable to provide services for them without payment before the consultation.
11. Failure to attend an appointment or failure to cancel one 2 hours before the appointment time will incur a fee based on the type of appointment booked.
12. By enrolling with us you authorise us to:
 - Disclose any information about you for the purpose of instructing other people including a debt collecting agency to recover any outstanding fees from you.
13. You acknowledge that:
 - All services may attract a fee
 - You remain liable for all fees, costs and disbursements (including Laboratory testing where you are not eligible for funding services in New Zealand) charged by us for the services.